

Guernsey Airport Left Luggage Service



Reference Number
GCI-TOP Left Luggage

Issue Date
05/2023

Effective Date
05/2023

Review Date
05/2025

Left Luggage Policy

The Left Luggage service at Guernsey Airport is for the convenience of its customers. We are here to ensure customers don't have the burden of carrying their bags around with them. In the event of a customer facing a significant period of time prior to check-in, and want to leave the airport, this service is available.

Our competitively priced luggage storage is open from 9am to 5pm, seven days a week.

For left Luggage assistance, please make your way to the airport customer services information desk.

Our service offers:

- **Staffed Facilities**
- **24-hour CCTV monitoring**
- **All luggage security screened**
- **Confidence your luggage is Safe & Secure**

Fees as of 1st May 2023:

Duration	Price per item
0-3 hours	£4.00
3-24 hours	£6.00
24-48 hours Maximum	£8.00

Terminal Operating Policy (TOP), Airport Left Luggage Policy, 05/2023

- Guernsey Airport has limited space in offering this facility and therefore can only offer this service, on a first come first serve basis.
- The airport will only store hold luggage on a short-term basis of up to 48 hours maximum!
- Customers using this facility will be asked for proof of booking, name, and contact number. A ticket will be issued to the customer for the luggage left.
- For security reasons, airport security staff will scan all luggage that is being handed in, you may be asked to remove any electrical items from your luggage.
- You may be requested to open your luggage for a hand search if this is deemed necessary.
- Failure to adhere to the security requirements will result in your luggage being refused for storage.
- Luggage left at owner's risk. The airport does not accept liability for loss or damage howsoever caused.
- Storage rates are applicable to items not exceeding 23kgs.
- Luggage can only be reclaimed if the customer hands in the original ticket.
- To allow time for the luggage return process and an appropriate time for check-in, we advise all customers to collect their luggage no later than 2 hours prior to departure time.
- Payment for luggage storage is to be made on collection (**Card Payment Only**).
- Unless prior notification is received from the customer, stored items not collected after the 48-hour maximum storage time, will be regarded as unclaimed item(s), and will be disposed of. The airport will not bear any liability thereof.

Items, not accepted for storage:

- Explosives, flammables, poisonous substances
- Dirty luggage and luggage with acute smell
- Weapons and ammunition
- Live animals and animal origin products
- Perishables
- Documents, money, valuables, fragile or sharp items.

These terms and conditions are subject to change without prior notice.